

# Advisory Bulletin



Important Industry Information for our Valued Customers

## Signature Capture Requirements for Transports

Since 2007, Medicare regulations (42CFR 424.36) requires a patient signature (or representative's signature) for claim submission purposes at time of transport. This is commonly referred to as a "Claim Submission" signature or "Assignment of Benefits" (AOB) signature. Failure to obtain the Claims Submission Signature or follow the instructed steps means that the claim cannot be submitted.

If your ePCR software does not capture patient signatures, you need to use a paper form and obtain a "wet ink signature". Take a picture of the form and attach it to the transport record.



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